



News Release

BCE Emergis closes acquisition of WARE Solutions

Accelerating expansion into dental and extended health claims adjudication

Montréal, Québec and Calgary, Alberta, January 19, 2004 — BCE Emergis Inc. (TSX: IFM) and WARE Solutions Corporation announced today that they have successfully closed the transaction whereby BCE Emergis acquired all of the issued and outstanding shares of WARE Solutions. Under the terms of the agreement which was previously announced, BCE Emergis paid an aggregate of \$4.95 million in cash at a price of \$0.2848 for each issued and outstanding share of WARE. On January 15, 2004 WARE Solutions shareholders approved the transaction at a special shareholder meeting held in Calgary, Alberta.

WARE Solutions offers Web-based practice management software to health care providers, as well as claims processing and adjudication systems to payer organizations which will upgrade BCE Emergis' adjudication platform, enhance its offering, and contribute to its growth strategy in the health claims sector in Canada.

"This transaction is a step forward in the execution of our growth strategy in the health care sector in Canada. It is consistent with our plan to invest in a dental and extended health adjudication platform to consolidate our leadership position in drug claims processing in Canada and to accelerate our expansion into the dental and extended health claims adjudication," said Daniel Baron, President of BCE Emergis eHealth Solutions (Canada). "The addition of WARE's highly-skilled team to our company and of its advanced technology to our portfolio, is an important milestone."

"The WARE team is very happy to be joining forces with BCE Emergis," said John David former President and CEO of WARE Solutions and now Regional Vice-President, Western Canada of BCE Emergis. "We're convinced the synergies between both teams, as well as BCE Emergis' reputation will accelerate our go-to-market strategy."

About WARE Solutions

WARE Solutions Corporation is a health care technology company that has built, deployed and managed complex transactional and workflow based systems utilizing an open-systems technology framework. WARE's talented team of engineers and computer scientists have led the health care and insurance industries by delivering industry first, world-class systems to payer organizations, government agencies and health care providers.

WARE's business verticals include Internet-deployed practice management and clinical solutions for billing, scheduling, and electronic medical records to care providers through its wholly owned subsidiaries ebill.ca Inc. and Genie Computer Systems Inc., and rules-based claims processing and adjudication systems to payer organizations such as insurance companies.

About BCE Emergis

BCE Emergis Inc. is a leading North American eBusiness company. Its core operations consist of supplying eBusiness solutions to the financial services and health industries in North America, automating transactions between companies and allowing them to interact and transact electronically. Its leading technologies are centred on claims, loan-related document processing, payment solutions and online security services.

BCE Emergis customers include leading North American health insurers, top U.S. banks, the top six Canadian banks and a number of North America's largest enterprises. The Company's shares (TSX: IFM) are included in the S&P/TSX Composite Index.

Certain statements made in this press release are forward-looking and are subject to important risks, uncertainties and assumptions. The results or events predicted in these forward-looking statements may differ materially from actual results or events. These statements do not reflect the potential impact of any non-recurring items or of any dispositions, monetizations, mergers, acquisitions, other business combinations or other transactions that may be announced or that may occur after the date hereof. Other factors that could cause results or events to differ materially from current expectations include, among other things: general and economic factors, adoption of eBusiness, the adoption rate of our solutions by customers, response to industry's rapid pace of change, competition, operating results, success of U.S.-based operations, control by BCE, integration of past acquisitions, strategic relationships, dependence on contracting medical service providers, exposure to professional liability, defects in software or failures in the processing of transactions, security and privacy breaches, key personnel, protection of intellectual property, intellectual property infringement claims, integrity of public key cryptography technology, and industry and government regulation. For additional information with respect to certain of these and other factors, refer to BCE Emergis Inc.'s Annual Report (Management Discussion and Analysis) and the BCE Emergis Inc. Annual Information Form (Risks and Uncertainties) filed with the Canadian securities commissions.

THE FORWARD-LOOKING STATEMENTS CONTAINED IN THIS PRESS RELEASE REPRESENT THE EXPECTATIONS OF BCE EMERGIS INC. AND ITS SUBSIDIARIES AS AT JANUARY 19, 2004 AND, ACCORDINGLY, ARE SUBJECT TO CHANGE AFTER SUCH DATE. HOWEVER, BCE EMERGIS INC. AND ITS SUBSIDIARIES DISCLAIM ANY INTENTION OR OBLIGATION TO UPDATE OR REVISE ANY FORWARD-LOOKING STATEMENTS, WHETHER AS A RESULT OF NEW INFORMATION, FUTURE EVENTS OR OTHERWISE.

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